## 因應武漢肺炎疫情簽證暨入境控管措施常見問答

外交部領事事務局

更新日期:109年2月6日

#### 常見問答分類:

一、簽證及居留證問題 (1.~3.) 二、入出境及查驗問題 (4.~9.) 三、其他問題 (9.~12.)

題號		問典答		
		一、簽證及居留證問題		
	問題:	外籍人士如果過去 14 天內曾入境或居住於中國大		
		陸、香港或澳門,即使適用免簽、落地簽證、電子簽		
1.		證待遇,或已持有有效簽證,是否仍無法入境我國?		
1.	答案:	不得入境我國。過去 14 天曾入境或居住於中國大陸及		
		港澳地區的外籍人士,均不適用以免簽證、落地簽證		
		及電子簽證來臺,亦無法持有效簽證入境我國。		
	問題:	外籍人士倘過去 14 天內曾經入境或居住於中國大		
		陸、香港或澳門,但有特殊原因急需來臺,是否可以		
		向駐外館處申請簽證?		
2.	答案:	不可以。中央流行疫情指揮中心公告自2月6日起中		
2.		國大陸、香港及澳門均列為「二級以上流行地區」,因		
		此即使具有特殊需求,只要過去14天內曾入境或居住		
		於中國大陸、香港或澳門,駐外館也不再受理簽證申		
		請。		
3.	問題:	已經有外僑居留證的外籍人士,如果過去 14 天內曾		
		經入境或居住於中國大陸、香港或澳門,還可以返回		
		臺灣嗎?		

答案: 可以。但目前中國大陸及港澳地區均為「二級以上流行地區」,只要過去14天內曾經入境或居住於陸、港、澳地區者,入境後必須遵守中央流行疫情指揮中心公布的「具感染風險民眾追蹤管理機制」,配合「居家檢疫」14天。

- ※ 居家檢疫配合事項:(指揮中心於109年2月5日更新)
- 由主管機關開立「旅客入境健康聲明暨居家檢疫 通知書」,配戴口罩返家檢疫。
- 2. 里長或里幹事進行健康關懷 14 天,每日撥打電話 詢問健康狀況並記錄「健康關懷紀錄表」。
- 檢疫期間留在家中(或指定地點)不外出,亦不 得出境或出國,不得搭乘大眾運輸工具。
- 4. 有症狀者將送指定醫療機構採檢送驗衛生主管機 關加入主動監測。
- 如未配合中央流行疫情指揮中心防治措施,將依 傳染病防治法裁罰,必要時進行強制安置。

其餘注意事項,請上衛生福利部疾病管制署官方網站 https://www.cdc.gov.tw/ 或撥打防疫諮詢專線 1922 查 詢。

#### 二、入出境及查驗問題

問題: 過去 14 天內曾「過境」或經中國大陸、香港或澳門 「轉機」的外籍人士,是否可以入境我國?

- 4. 答案: 1. 現階段對於曾經過境或經中國大陸、香港或澳門轉機的外籍人士,暫無限制。
  - 2. 有關防疫的限制範圍,將持續依據中央流行疫情指

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		揮中心的公告而調整。
	問題:	曹經入境或居住在中國的外籍人士,如果已經在其他
		國家停留超過14天,還可以入境臺灣嗎?
5.	答案:	目前簽證及入境管制對象為過去 14 天內曾入境或居
] 3.		住於中國大陸及港澳地區的外籍人士;如果抵達臺灣
		前14天內沒有入境或居住於上述地區,則適用原本的
		規定。
	問題:	入境限制相關規定中,「14天」應如何計算?
6.	答案:	即抵達臺灣的前 14 天。例如:2 月 15 日入境,計算
		範圍則為2月1日至2月14日,共14天。
	問題:	政府要如何確認外籍人士在過去 14 天到過中國大陸
7.		或港澳地區?
/•	答案:	依照外籍人士護照內頁的入出境章戳或前一段旅程的
		機(船)票作為查驗標準。
	問題:	具有雙重國籍的中華民國國民,過去 14 天曹入境或
		居住於中國大陸、香港或澳門,如果持用外國護照返
8.		臺,可以入境嗎?
0.	答案:	不可以。倘持外國護照且無外僑居留證,過去14天內
		曾經入境或居住於中國大陸及港澳地區,不得入境我
		國。
	問題:	若航空公司一時不查,讓過去 14 天內曾入境或居住
		於中國大陸或港澳地區的外籍人士登機,或外籍人士
9.		根本不知道有相關規定,到我國境線上會不會被遣
7.		返?可不可以遣送至第三地?
	答案:	外籍人士若未遵守我國規定,則於抵達我國境時將會
		被原機遣返;至於是否會被遣送至第三地,則視各航

### 空公司航班情形及當事人得前往的國家而定。

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		三、其他問題
	問題:	這個措施是比照哪個國家的做法,或根據什麼標準訂
		定出来的?
10.	答案:	相關規範是參考世界衛生組織發布的疫情訊息,以及
		歐美和鄰近國家所採取的入境管制措施所訂定的,並
		將視疫情發展隨時調整。
	問題:	要如何通知要來臺灣的外籍人士這項新措施?哪裡
		看得到最新規定?外籍人士如果有相關問題,在臺灣
		或海外要打哪支電話求助?
11.	答案:	1. 最新的簽證及入境規定,將公告於外交部、外交部
		領事事務局,以及我國各駐外館處的官方網站。
11.		2. 對於疫情有相關問題,在臺請撥打防疫諮詢專線:
		1922。若要進一步詢問簽證及入境管制規定相關問
		題,可以撥打下列諮詢專線(自海外地區撥打請加
		我國區碼 886):(02)2343-2921、(02)2343-2895、
		(02)2343-2850 \(02)2343-2876 \(02)2343-2900 \)
	問題:	倘疫情發展轉趨嚴峻,針對外籍人士來臺有無進一步
		的预防措施?
12.	答案:	相關管制措施隨時都會視疫情調整,倘未來疫情更趨
		嚴峻,政府會依照疫情發展狀況,對相關國家採取各
		類必要的管制措施。

# FAQ concerning visa and immigration control measures taken in response to the novel coronavirus outbreak

Bureau of Consular Affairs Ministry of Foreign Affairs February 7, 2020

Number		Q&A
		I. Visas and residency
1.	Q:	If foreign nationals have entered or resided in the People's Republic of China, including Hong Kong and Macao, within the past 14 days, and are eligible for visa-free, landing visa, or e-visa treatment, or are in possession of a valid visa, are they still barred from entry into the Republic of China (Taiwan)?  They are barred. Any foreign national who has entered or resided anywhere in the PRC, including Hong Kong and Macao, within the past 14 days may not enter the Republic of China (Taiwan) even if eligible for visa-free, landing visa, or e-visa treatment or if in possession of a valid visa.
2.	Q:	If foreign nationals have entered or resided in the PRC, including Hong Kong and Macao, over the past 14 days but have a special reason to enter Taiwan, may they apply at ROC missions abroad for a visa?
	A:	They may not. The Central Epidemic Command

		Center has announced that from February 6, all areas
		of the PRC, including Hong Kong and Macao, are
		listed as being severely affected by the novel
		coronavirus outbreak (areas of level 2 or higher).
		Thus, even where special circumstances exist, ROC
		missions abroad will not accept visa applications for
		anyone having entered or resided anywhere in the
		PRC, including Hong Kong and Macao, within the
		last 14 days.
	Q:	May foreign nationals in possession of a valid
		Taiwan Resident Certificate who have entered or
		resided in the PRC, including Hong Kong and
		Macao, over the past 14 days return to Taiwan?
	A:	They may. However, as all areas of the PRC are now
		designated level 2 or higher—severely affected by the
		novel coronavirus outbreak—anyone who has entered
		or resided in the PRC, including Hong Kong and
3.		Macao, shall, after passing through immigration,
		abide by the Central Epidemic Command Center
		(CECC) Measures for Following Up on Persons at
		Risk of Infection and self-quarantine at home for 14
		days.
		Notes concerning home self-quarantine: (CECC
		Feb. 5 update)
		1. Where the relevant authority has issued a Novel

Coronavirus Health Declaration and Home

Quarantine Notice, the individual is to wear a
surgical mask and return home for home
quarantine.

- 2. The local borough chief or borough clerk shall call the individual every day during the 14-day period to ask about the individual's health status, and shall record the information obtained on a Health Status Record.
- 3. During the quarantine period, the individual is to stay at home (or designated location) and not go out, and may not leave the country or use public transport.
- 4. Symptomatic individuals will be sent to designated medical facilities for tests; the relevant health authority will also begin active monitoring.
- Individuals not adhering to the CECC's prevention measures will be penalized under the Communicable Disease Control Act and, where circumstances warrant, be forcibly placed.

For other information, please visit the Centers for Disease Control website at https://www.cdc.gov.tw or call the Communicable Disease Prevention and

		Reporting Hotline at 1922.		
	II. Immigration and inspection			
	Q:	May foreign nationals who have transited or		
		changed planes anywhere in the PRC, including		
		Hong Kong and Macao, enter the Republic of		
		China (Taiwan)?		
4.	A:	1. There are presently no restrictions on foreign		
<b>"</b>		nationals who have transited or changed planes in the		
		PRC, including Hong Kong and Macao.		
		2. The scope of these restrictions may be further		
		adjusted according to updated information announced		
		by the CECC.		
	Q:	May foreigners who have entered or resided in		
		China enter Taiwan if they have stayed in one or		
		more other countries for 14 days or longer since		
		leaving China?		
	A:	The current temporary visa and entry restrictions		
5.		apply to foreigners who have entered or resided		
		anywhere in the PRC, including Hong Kong and		
		Macao, within the past 14 days. If, upon arrival in		
		Taiwan, a foreigner has not entered or resided in the		
		aforementioned regions in the last 14 days, the		
	-	original regulations shall apply.		
	Q:	How is the 14-day window calculated with respect		
6.		to these entry restrictions?		
	A:	The 14-day window refers to the 14 days prior to		

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		entering Taiwan. For instance, if one were to enter
		Taiwan on February 15, the 14-day window would
		extend from February 1 to February 14.
	Q:	How will the government determine whether or
		not a foreigner has visited the PRC, including
7.		Hong Kong and Macao, in the past 14 days?
/•	A:	This will be determined based on the foreign
		traveler's passport entry/exit stamps or airplane/ship
		ticket(s) from the previous trip(s).
	Q:	May ROC citizens who possess dual citizenship
		and have entered or resided anywhere in the PRC,
		including Hong Kong and Macao, in the past 14
		days enter Taiwan using a foreign passport?
8.	A:	No. Foreign passport holders who have entered or
		resided anywhere in the PRC, including Hong Kong
		and Macao, in the past 14 days and do not possess a
		valid Taiwan Resident Certificate may not enter
		Taiwan.
	Q:	Will foreign travelers be stopped from entering
		Taiwan and deported at the airport if they have
		entered or resided anywhere in the PRC, including
9.		Hong Kong and Macao, in the past 14 days? And if
9,		the airlines mistakenly allowed them to take their
		flight, or the travelers were unaware of the current
		restrictions, will such foreign travelers be allowed
		to travel to a third location?

	A:	All foreigners failing to abide by related ROC
		(Taiwan) regulations shall be deported to the country
		from which they arrived. They may be deported to a
		third location depending on airline arrangements and
		their own eligibility.
III. Other questions		
	Q:	Were these measures based on those of another
		country? If not, what standards were used in their
		formulation?
	A:	When formulating these regulations, epidemic
		information released by the World Health
10.		Organization and the border control measures taken
		by European countries, the United States, and
		neighboring countries were taken into consideration.
		These regulations may be adjusted as the situation
		evolves.
	Q:	How will foreigners traveling to Taiwan be notified
		about these regulations? Where can the latest
		updates be found? If foreigners have related
		questions, what telephone numbers can be used to
44		obtain information?
11.	A:	1. The latest updates on visa and border control
		measures will be announced on the websites of the
		Ministry of Foreign Affairs, the Bureau of
		Consular Affairs, and ROC missions abroad.
		2. For questions about the coronavirus, callers in

Taiwan may use the 1922 hotline to obtain information. For questions about visa and border control regulations, callers may use the following numbers to obtain information (callers from abroad should add 866 to the number and not include 0 in front of the 2): (02) 2343-2921, (02) 2343-2895, (02) 2343-2850, (02) 2343-2876, and (02) 2343-2900. Q: Should the current situation worsen, will further steps be taken regarding foreigners traveling to Taiwan? The related regulations will be adjusted as the A: **12.** situation evolves. Should the coronavirus outbreak worsen, the government will take whatever border control measures necessary regarding the countries in question.