

電子簽證問答集

Frequently Asked Questions

I 一般性問題

General

什麼是電子簽證？

What is an eVisa issued by the Republic of China (Taiwan)?

電子簽證係由中華民國駐外館處核發，准許外籍人士入境中華民國(臺灣)及在境內旅遊的官方文件。

An eVisa is an official document issued electronically by ROC overseas missions that allows foreign nationals to enter and travel in Taiwan.

電子簽證是取代中華民國駐外館處核發紙本簽證的另一新選項。

An eVisa is an alternative to a paper-based visa issued by ROC overseas missions.

申請人將在填寫必要個人基本資訊、刷卡付費(MasterCard 或 Visa)及查核身分資格無虞後，取得電子簽證。

To obtain an eVisa, applicants must submit relevant personal information and pay the required fee(if applicable) by credit card (MasterCard or Visa). The eVisa will be issued after the submitted information has been assessed and found to meet relevant criteria.

電子簽證通過審查後，外交部領事事務局簽證核發系統將自動寄發簽證許可通知至申請人指定之電郵信箱，申請人可利用該通知內含之網頁連結下載/列印電子簽證。內政部移民署國境事務大隊證照查驗人員將在申請人持憑該電子簽證入境臺灣時，根據系統螢幕上之電子簽證核發紀錄，查核/確認您的電子簽證。我們強烈建議您將電子簽證以紙本方式列印保存，以防任何系統的疏失。

When an eVisa application has been approved, the visa issuance system of the Bureau of Consular Affairs (BOCA) of the ROC Ministry of Foreign Affairs will automatically send a notice to the applicant's designated email account containing a webpage link to download and print the eVisa. Immigration officers at ports of entry in Taiwan are instructed to verify travelers' eVisa status in their computer database. Nevertheless, we strongly advise you to bring a paper copy of the eVisa in the event of unforeseen computer failures.

如同現行紙本簽證持有人，入境機場/港口移民官員有權拒絕電子簽證的持有人入境，並無須附告任何理由。

In line with existing procedures concerning paper visas, immigration officers at ports of entry in Taiwan have the right to deny entry to eVisa holders without providing further explanation.

誰具備申請電子簽證的資格？

Who is eligible for an eVisa?

下列國家的國民，符合必要條件，可申請電子簽證：貝里斯、汶萊、布吉納法索、哥倫比亞、多明尼加、厄瓜多、薩爾瓦多、瓜地馬拉、海地、宏都拉斯、吉里巴斯、馬其頓、馬紹爾群島、諾魯、尼加拉瓜、帛琉、巴拿馬、巴拉圭、秘魯、聖克里斯多福及尼維斯、聖露西亞、聖文森及格瑞那丁、聖多美普林西比、索羅門群島、史瓦濟蘭、土耳其、吐瓦魯。

Nationals of the following countries are eligible for an eVisa when they meet relevant criteria: Belize, Brunei, Burkina Faso, Colombia, Dominican Republic, Ecuador, El Salvador, Guatemala, Haiti, Honduras, Kiribati, Macedonia, Marshall Islands, Nauru, Nicaragua, Palau, Panama, Paraguay, Peru, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Sao Tome and Principe, Solomon Islands, Swaziland, Turkey, and Tuvalu.

應邀來我國參加由中央政府機關或非政府組織主辦、協辦或贊助之國際會議、運動賽事、商展或其他活動亦同(不限國別)。

Furthermore, foreign nationals(regardless of their nationality) who have been invited to attend international conferences, sports events, trade fairs or other activities in Taiwan—organized, co-organized, or sponsored by central government agencies or certain nongovernmental organizations—are also eligible for an eVisa.

何種護照可申請電子簽證？

What conditions must the applicant's passport meet for an eVisa?

所持護照效期須在 6 個月以上(普通、公務及外交等正式護照均適用，不包含緊急、臨時、其他非正式護照或旅行文件)

An eVisa applicant's passport must be an ordinary, official, or diplomatic passport with remaining validity of at least six months. Emergency, temporary, and other informal passports or travel documents cannot be used to apply for an eVisa.

申請電子簽證需要哪些文件？

What documents do I need to prepare to apply for an eVisa?

申請人須持有自入境日起算，效期至少在六個月以上的護照。外交部領事事務局指定審理之中華民國駐外館處，根據申請人提供旅行文件國籍歸屬及入境事由，有權要求申請人進一步提供佐證文件，並以電郵通知限期補件；逾期未補件，將逕通知申請人拒件。

eVisa applicants must possess an aforementioned passport with validity of at least six months as of the date of intended entry into Taiwan. In accordance with instructions from BOCA, ROC overseas missions may, depending on the applicant's nationality or purpose of visit, request through email that the applicant submit additional documents within a specific timeframe. If these documents are not submitted by the given deadline, the application may be denied.

我的電子簽證效期多久？

What is the validity of an eVisa?

電子簽證的效期為核發日起算三個月，單次入境，最長可在臺灣停留 30 天，不可延期。

The validity of an eVisa is three months starting from the issue date. The eVisa is a single-entry visa, and the maximum duration of stay in Taiwan is 30 days, which cannot be extended.

申請人須在申請書上所載明的日期入境臺灣嗎？

Do I have to enter Taiwan on the exact date specified on my application form?

不，您的電子簽證效期將從許可通知書所載明的日期開始生效，效期一律為三個月、單次入境、最長停留期限30天，不可延期。您可以在效期內的任何一天入境臺灣。

No. The validity of an eVisa starts from the date specified in the approval form. The eVisa is a single-entry visa valid for three months with a maximum duration of stay of 30 days, and cannot be extended. eVisa holders can enter Taiwan on any date within the period of validity.

電子簽證的優點

What are the advantages of an eVisa?

電子簽證係最符合申請人時間經濟效益，可藉由網路申請、繳費及領件（如果符合申請資格）一站式之便捷簽證申請服務，節省申請人須迂迴繞道至中華民國駐外館處之國家或機場申請簽證的時間及金錢。

An eVisa can be obtained easily at low cost. Applicants can apply for an eVisa and pay the required fee(if applicable) online, and if the application is approved, the applicant also receives the eVisa online. There is no need to travel to an ROC overseas mission.

I 付費相關問題

Fee Payment

電子簽證的申請費用？

What is the application fee for an eVisa?

1. 電子簽證申請規費為新臺幣 1,600 元。但連同您使用信用卡刷卡繳付之銀行手續費新臺幣 32 元，總計 1,632 元。

The application fee for an eVisa is NT\$1,600. Including the NT\$32 processing fee for the online credit card payment, the total amount is NT\$1,632.

2. 依互惠原則免收簽證費國家國民免繳。

Citizens of the countries with reciprocal agreements shall be issued eVisas gratis.

Belize, Burkina Faso, Colombia, Dominican Republic, El Salvador, Guatemala, Haiti, Honduras, Kiribati, Marshall Islands, Nicaragua, Palau, Panama, Peru, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Sao Tome and Principe, Solomon Islands, and Swaziland.

貝里斯、布吉納法索、哥倫比亞、多明尼加、薩爾瓦多、瓜地馬拉、海地、宏都拉斯、吉里巴斯、馬紹爾群島、尼加拉瓜、帛琉、巴拿馬、秘魯、聖克里斯多福及尼維斯、聖露西亞、聖文森及格瑞那丁、聖多美普林西比、索羅門群島、史瓦濟蘭。

我在電子簽證網頁上刷卡安全嗎？

Are credit card payments made for eVisa applications on the BOCA webpage secure?

外交部領事事務局網站具有高規格的維安標準。但任何起因於您的銀行的安全漏洞、您的裝置及網路連接的危害，我們一律不負相關責任。

The BOCA website maintains high-level security standards. Nevertheless, we cannot be held responsible for any losses that may result from security vulnerabilities at your bank, in your computer or smartphone, or in your Internet connection.

如果我的電子簽證申請遭拒，網路繳費將會退還嗎？

If my eVisa application is denied, will my online payment be refunded?

申請電子簽證的費用不退還。

No. The online payment for the eVisa application will not be refunded.

如果我沒有使用我的電子簽證，可以申請退費嗎？

Can I apply for a refund if I do not use my eVisa?

不可以，我們不針對未使用的簽證退費。

No. We do not offer refunds for unused eVisas.

我已經知悉我的電子簽證上的資料和護照上的資料不完全相符，電子簽證無效。我可以要求退費嗎？

I already know that some information on my eVisa does not match the information on my travel document, and that my eVisa is therefore invalid. Can I request a refund?

不，申請人必須承擔申請過程中任何錯誤的責任。

No. The applicant bears responsibility for any mistakes made in his or her application.

我沒有信用卡 (MasterCard/Visa)，有其他的付款方式嗎？

I do not have a credit card (MasterCard/Visa). Can I use other methods to pay my application fee?

不，您只可以用信用卡付款。另一方面，可由他人刷卡協助付款，請留意，申請人非持卡人時，需持卡人同意並由持卡人親自操作付款步驟。

No. You can only make an online payment by credit card (MasterCard/Visa). However, someone else may make the payment on your behalf. Please note that when the applicant and credit card holder making the payment are not the same person, the credit card holder should consent to making the payment and personally conduct the payment procedure.

我無法完成付款，我應該怎麼做？

I am unable to finalize the payment. What should I do?

請檢視並確認您網路繳費時務必使用可供全球交易用途的MasterCard或Visa信用卡。如果具備此條件仍無法順利完成付款，可稍後再使用同一信用卡或換張信用卡或請洽您的發卡銀行查明原因。

Make sure that the credit card you use for the payment is either MasterCard or Visa and has been authorized to conduct international transactions. If your credit card meets all of these conditions, but you are still unable to finalize your payment, you can try again later with the same card, use a different card, or contact the card's issuing bank.

I 其他問題

Others

如果我改變了旅行日期，可以申請更改簽證上的日期嗎？

If my itinerary changes, can I apply to change the date on my eVisa?

不，您必須重新申請取得一個新的簽證。

No. You must reapply and obtain a new eVisa.

我必須為陪同者申請另一個簽證嗎？

Do I need to obtain separate eVisas for people accompanying me?

是的，每一位旅客都必須持有個別的簽證。

Yes. Each traveller must have his or her own eVisa.

我可以取得多次入境的電子簽證嗎？

Can I obtain a multiple-entry eVisa?

不，我們不核發多次入境的電子簽證。

No. Multiple-entry eVisas are not provided.

我的電子簽證上的資料和護照上的資料不完全相符，可以以電子簽證入境臺灣嗎？

The information on my eVisa does not fully match the information on my passport. Can I enter Taiwan with this eVisa?

不，您的電子簽證是無效的。您必須重新申請取得另一個簽證。否則，您入境後將會被拒絕入境或在許可後被要求在機場另外付費申請簽證。

No. Your eVisa is invalid if this is the case. You must reapply and obtain a new eVisa. Otherwise, you will be denied entry into Taiwan by immigration officers at ports of entry, or, subject to approval, be instructed to apply for a visitor visa with additional visa fees.

我想待在臺灣的時間長於電子簽證的許可，我應該怎麼做？

I would like to stay in Taiwan for a period of time longer than the eVisa permits. What should I do?

如果您想待在臺灣的時間長於電子簽證的許可，您必須向中華民國駐外館處申請一個與您在臺從事活動事由及停留期限相符的一般簽證。

If you wish to stay in Taiwan longer than your eVisa permits, you must go to an ROC overseas mission to apply for a visa that corresponds with the purpose and duration of your intended stay in Taiwan.

請注意，電子簽證只許可作為觀光、洽商、探親及應邀在臺出席國際會議及運動賽事等用途。其他種類的簽證（如工作、就學、依親、研習中文等）必須向中華民國駐外館處提出申請。

Please note that eVisas are only granted for tourism and business purposes, as well as for visiting relatives and attending international conferences or sporting events in Taiwan. If you intend to travel to Taiwan for other purposes—such as employment, study, residence with family, or Mandarin language courses—you must submit an application for a related visa at an ROC overseas mission.

當我已經知悉在申請電子簽證表中所提供的資料必須修正時，我應該怎麼做？

I have noticed that some of the information I provided on the eVisa application form needs to be changed. What should I do?

您必須重新申請一份新的電子簽證。

You must apply for a new eVisa application.

我已經提出了申請，什麼時候可以取得我的電子簽證？

I have submitted my application. When will I obtain my eVisa?

當您的申請獲准後，含有下載/列印電子簽證的網頁連結通知將會寄至您的電子信箱。

Once your application is approved, an electronic notice containing a webpage link will be emailed to you to download and print your eVisa. You are required to present this eVisa at the immigration checkpoint for verification by the National Immigration Agency upon your arrival in Taiwan.

外交部領事事務局簽證核發系統告知我必須繳交額外的文件以供審查，我應該怎麼做？

I am being notified by the visa issuance system that I need to submit additional documents for my eVisa application. What should I do?

您須透過電郵方式，於限期內，進一步提供佐證文件予指定的中華民國駐外館處審理。

You should provide the additional documents to the designated ROC overseas mission by email before the specified deadline.

我應該在旅行日期前多久時間提出申請？

How long before my travel date should I apply for an eVisa?

我們建議您至遲在出發七天前提出申請。

We recommend that you apply for an eVisa at least seven days before the actual date of travel.

我不想要申請電子簽證，可以申請落地簽證嗎？

I do not want to apply for an eVisa. Can I apply for a landing visa?

有條件許可。如果您是以下國家的國民並符合必備條件，可以申請落地簽證。適用落地簽證的國家：汶萊、馬其頓、土耳其。

Yes, provided that you meet certain conditions. If you are a national of one of the following countries and meet these conditions, you can obtain a landing visa: Brunei, Macedonia, Turkey.

如果我正在郵輪旅行，需要申請電子簽證嗎？

Do I need an eVisa if I am on a cruise ship?

根據外國人臨時入國許可辦法公告，非免簽證國家外籍旅客搭乘郵輪來臺觀光自2014年4月29日起適用專案臨時入國申請。經核定者，取得臨時入境停留許可。

According to the Regulations of Temporary Entry Permit for Foreigners, starting on April 29, 2014, foreign nationals from countries not eligible for visa-waiver privileges who arrive in Taiwan on cruise ships can obtain special temporary entry permits once approval has been given by related immigration authorities.

我的孩子和我共用護照，需要分開申請電子簽證嗎？

My child is included in my passport. Do I need to submit a separate eVisa application for my child?

是的，申請時請使用他的身份證和護照號碼。

Yes. When submitting an application for your child, please use your child's ID data as well as your passport information.

適用電子簽證國家人民亦得申請落地簽證嗎？

Can nationals of countries eligible for eVisas also obtain a landing visa?

不，如果您是下列國家之一的人民，才可申請落地簽證。

適用落地簽證的國家：汶萊、馬其頓、土耳其。

No. Only nationals of the following countries can obtain a landing visa if they meet certain conditions: Brunei, Macedonia, Turkey.

如果我不離開轉機區，需要申請電子簽證嗎？

Do I have to obtain an eVisa if I do not leave the international transit area at the airport in Taiwan?

如果您不會離開轉機區，則不需申請簽證。

No. You do not need to apply for an eVisa if you do not leave the international transit area of the airport in Taiwan.

我能以家庭或團體的名義提出申請 eVisa 嗎？

Can I submit a family or group application?

我們的電子簽證申請系統不開放家庭（或團體）申請。

Our visa application system does not accept family or group applications for eVisas.

我國電子簽證作業流程圖？

Standard operating procedures for eVisa applications



